AMENDED IN ASSEMBLY JUNE 27, 2003

AMENDED IN SENATE MAY 6, 2003

AMENDED IN SENATE APRIL 23, 2003

AMENDED IN SENATE MARCH 25, 2003

**SENATE BILL** 

No. 260

## Introduced by Senator Romero (Coauthor: Senator Kuehl)

(Coauthors: Assembly Members Berg and Maze)

February 18, 2003

An act to amend Section 1367 of the Health and Safety Code, relating to health care.

## LEGISLATIVE COUNSEL'S DIGEST

SB 260, as amended, Romero. Health care service plans: contracts with public hospitals.

Existing law, the Knox-Keene Health Care Service Plan Act of 1975, provides for licensure and regulation of health care service plans by the Department of Managed Health Care. Existing law provides that a violation of the act is a crime.

This bill would require a contract between a health care service plan and a public hospital to have rates for services not less than the average rate paid to private hospitals in the same county. The bill would provide that these provisions would not be construed to apply to the contracted reimbursement rates for public hospitals paid by Medi-Cal and the Health Healthy Families Program or health care service plans participating in Medi-Cal and the Healthy Families Program. Because the bill would impose additional requirements on health care service

**SB 260 -2-**

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plans, the willful violation of which is a crime, it would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

*The people of the State of California do enact as follows:* 

SECTION 1. Section 1367 of the Health and Safety Code is amended to read:

- 1367. Each health care service plan and, if applicable, each specialized health care service plan shall meet the following requirements:
- (a) All facilities located in this state including, but not limited to, clinics, hospitals, and skilled nursing facilities to be utilized by the plan shall be licensed by the State Department of Health Services, where licensure is required by law. Facilities not located 10 in this state shall conform to all licensing and other requirements of the jurisdiction in which they are located.
  - (b) All personnel employed by or under contract to the plan shall be licensed or certified by their respective board or agency, where licensure or certification is required by law.
  - (c) All equipment required to be licensed or registered by law shall be so licensed or registered and the operating personnel for that equipment shall be licensed or certified as required by law.
  - (d) The plan shall furnish services in a manner providing continuity of care and ready referral of patients to other providers at times as may be appropriate consistent with good professional practice.
  - (e) (1) All services shall be readily available at reasonable times to each enrollee consistent with good professional practice. To the extent feasible, the plan shall make all services readily accessible to all enrollees consistent with Section 1367.03.
  - (2) To the extent that telemedicine services are appropriately provided through telemedicine, as defined in subdivision (a) of

\_\_3\_\_ SB 260

Section 2290.5 of the Business and Professions Code, these services shall be considered in determining compliance with Section 1300.67.2 of Title 28 of the California Code of Regulations.

- (f) The plan shall employ and utilize allied health manpower for the furnishing of services to the extent permitted by law and consistent with good medical practice.
- (g) The plan shall have the organizational and administrative capacity to provide services to subscribers and enrollees. The plan shall be able to demonstrate to the department that medical decisions are rendered by qualified medical providers, unhindered by fiscal and administrative management.
- (h) (1) All contracts with subscribers and enrollees, including group contracts, and all contracts with providers, and other persons furnishing services, equipment, or facilities to or in connection with the plan, shall be fair, reasonable, and consistent with the objectives of this chapter. All contracts with providers shall contain provisions requiring a fast, fair, and cost-effective dispute resolution mechanism under which providers may submit disputes to the plan, and requiring the plan to inform its providers upon contracting with the plan, or upon change to these provisions, of the procedures for processing and resolving disputes, including the location and telephone number where information regarding disputes may be submitted.
- (2) Each health care service plan shall ensure that a dispute resolution mechanism is accessible to noncontracting providers for the purpose of resolving billing and claims disputes.
- (3) On and after January 1, 2002, each health care service plan shall annually submit a report to the department regarding its dispute resolution mechanism. The report shall include information on the number of providers who utilized the dispute resolution mechanism and a summary of the disposition of those disputes.
- (i) Each health care service plan contract shall provide to subscribers and enrollees all of the basic health care services included in subdivision (b) of Section 1345, except that the director may, for good cause, by rule or order exempt a plan contract or any class of plan contracts from that requirement. The director shall by rule define the scope of each basic health care service which health care service plans shall be required to provide

SB 260 — 4 —

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as a minimum for licensure under this chapter. Nothing in this chapter shall prohibit a health care service plan from charging subscribers or enrollees a copayment or a deductible for a basic health care service or from setting forth, by contract, limitations on maximum coverage of basic health care services, provided that the copayments, deductibles, or limitations are reported to, and held unobjectionable by, the director and set forth to the subscriber or enrollee pursuant to the disclosure provisions of Section 1363.

- (j) No health care service plan shall require registration under the Controlled Substances Act of 1970 (21 U.S.C. Sec. 801 et seq.) as a condition for participation by an optometrist certified to use therapeutic pharmaceutical agents pursuant to Section 3041.3 of the Business and Professions Code.
- (k) (1) A contract with a public hospital shall provide for fair and equitable reimbursement for covered services rendered to plan subscribers and enrollees. Contracted reimbursement rates for public hospitals may not be less than the average rate paid by the plan for the same covered services to privately owned hospitals within the county in which the public hospital is located.
- (2) For purposes of this subdivision, "public hospital" means a hospital licensed to a county, a city, a city and county, a local health care district, a local health authority, or any political subdivision of the state.
  - (l) Nothing in subdivision (k) shall be construed as impacting
- (d) Nothing in subdivision (k) of this section shall apply to the contracted reimbursement rates for public hospitals paid by Medi-Cal and the Healthy Families Program or to health care service plans participating in Medi-Cal and the Healthy Families Program.
- (m) Nothing in this section shall be construed to permit the director to establish the rates charged subscribers and enrollees for contractual health care services.

The director's enforcement of Article 3.1 (commencing with Section 1357) shall not be deemed to establish the rates charged subscribers and enrollees for contractual health care services.

The obligation of the plan to comply with this section shall not be waived when the plan delegates any services that it is required to perform to its medical groups, independent practice associations, or other contracting entities. \_\_5\_\_ SB 260

SEC. 2. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.